# citrix® Mobility 2014

## Citrix Virtualization Day 2012

# VDI = Desktop Virtualization



## **Operations**

... meet goals and commitments. Factors include the quality of the organizational structure, such as skills, experiences, programs, systems and other vehicles that enable to operate <a href="mailto:effectively">effectively and efficiently</a>.

"It is fundamentally the confusion between effectiveness and efficiency that stands between doing the right things and doing things right. There is surely nothing quite so useless as doing with great efficiency what should not be done at all."

Peter Ferdinand Drucker: Managing for Business Effectiveness Mai-Juni 1963, P. 53-60



# Citrix by Numbers

### More in every Area

- Head Count
- Geographic Footprint
- Revenue & Revenue Diversification
- Addressable Market
- Revenue Diversification
- Solution Sales
- Customer Engagement

•

Except the Number of DC





We believe putting **people** at the centre of IT was and is fundamental to our success and yours



Windows app security and delivery High performance virtual desktops Mobile app & device security Mobile productivity apps – mail, web Secure on-premises data sync & share Unified app store

Secure mobile gateway access



## CITRIX Workspace Suite

The industry's most complete Mobile Workspace solution

XenDesktop

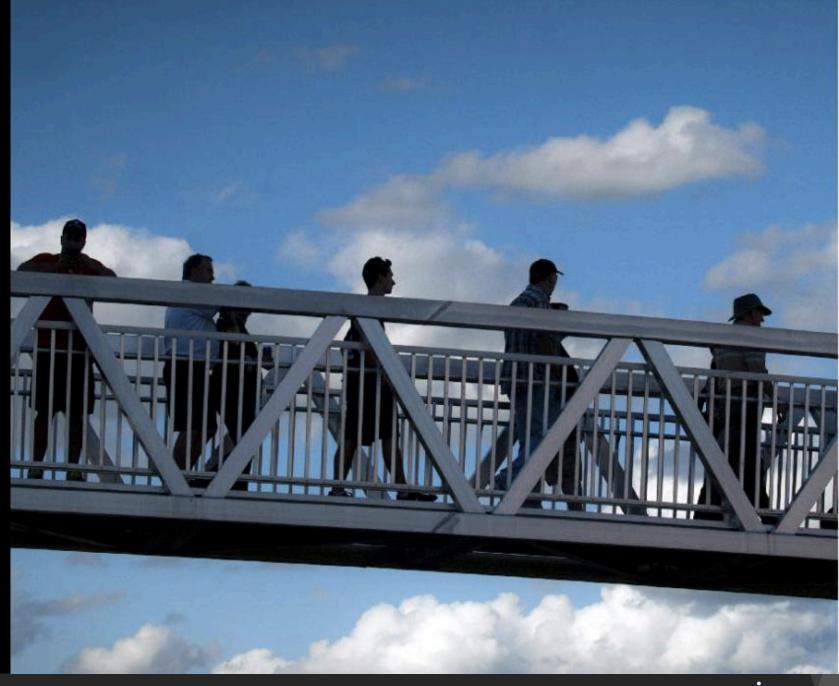
XenApp

**Xen**Mobile

**Share**File

**Net**Scaler

Citrix is bridging customers into the future





# Trade-up Promotion

## Citrix customers can save up to 70%

Receive the entire XenDesktop Platinum and XenMobile Enterprise product portfolios

www.citrix.com/workspacetradeup

Expires December 31, 2014

#### Citrix Workspace Suite promotions



**Deliver mobile workspaces** to Chromebooks

25% discount on Citrix Workspace Suite licenses



**Blackberry** Replacement

25% discount on Citrix Workspace Suite licenses



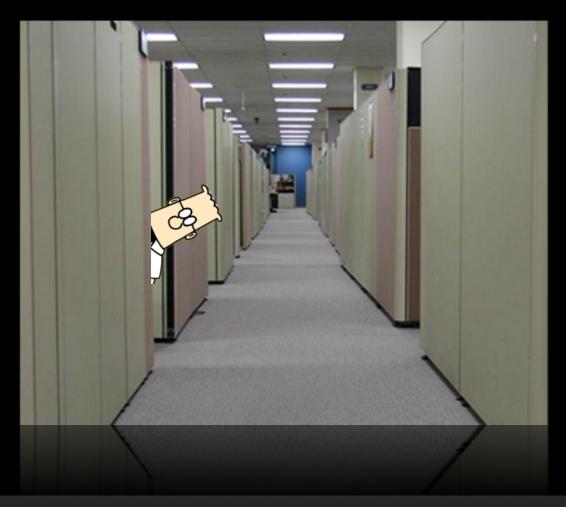
**NetScaler** Platinum promotion

5% off on any additional NetScaler Platinum products



#### Transforming the Traditional Workplace

Employee disengagement costs the U.S more than \$300 billion annually in lost productivity\*

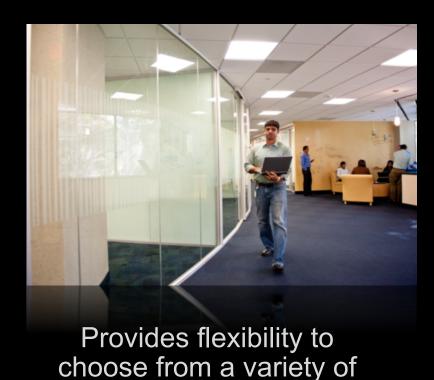


- Line of sight supervision
- Anchored workstyle
- Space uniformity
- Centralized teams
- Hierarchical space allocation

Source: Gallop study, 2012

#### Characteristics of Citrix "workAnywhere" initiative

Technology foundation provides continuity across work settings



work settings



De-links the physical space consumption from employee headcount



Enables employee mobility to work from anywhere regardless of physical location



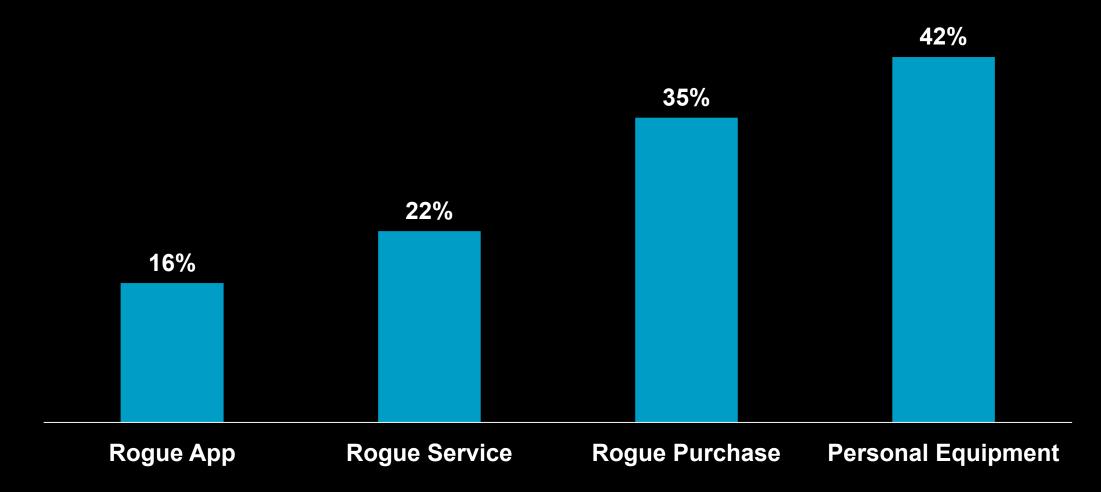
#### Outcomes

Ratio of office to open plan increased 50%
Seat density is 25% better than benchmark
Post implementation surveys consistently
rank employee satisfaction above 90%
Estimate cost savings (avoidance) of
~\$10M/yr. in real estate expenses



#### Employees just want to be productive

"Which of the following activities, if any, have you done in the past year in your job?



Forrester Research, Inc's Business Technographics Workforce Employee Survey, Q4 2012

#### BYO Program

#### Initially implemented BYO program in 2007 for laptops

- Employee satisfaction & engagement
- Asset management & cost savings
- Enabler of workplace transformation
- All applications & virtual desktops are delivered from our datacenters

4,000+ employees have now joined the "official" program

We now have significantly more unmanaged devices than managed devices

- We manage the service to the device opposed to managing the device

In addition to laptops, all tablets & smartphones are now BYO as well

#### BYO - Self Service IT

Simplify the workflow to accelerate adoption



View program description and rules

Enroll online through simple website

Download Citrix Receiver & endpoint security

Visit app store for business apps and desktops



#### Most important apps to an organization



90%

Mobile email



**52%** 

Line of business tools



48%

Enterprise file sync and share



39%

Collaboration tools



36% Secure **Browsing** 



35% **SharePoint** access



21% Web Conferencing

Source: Citrix Mobility Survey, Q4 2013

#### XenMobile: Essential productivity apps



**Worx**Mail

Mail, calendar, contacts

Enterprise class

Better than native



WorxWeb

Secure browser

Internal web access

**URL BL/WL** 



**Share**File

Secure EFSS

Mobile content editing

SharePoint & network files



WorxNotes

Secure notes

Team notebooks

Email and calendar integration



WorxEdit

Offline content

edit

Review, comment and collaborate on documents



**Worx** Desktop

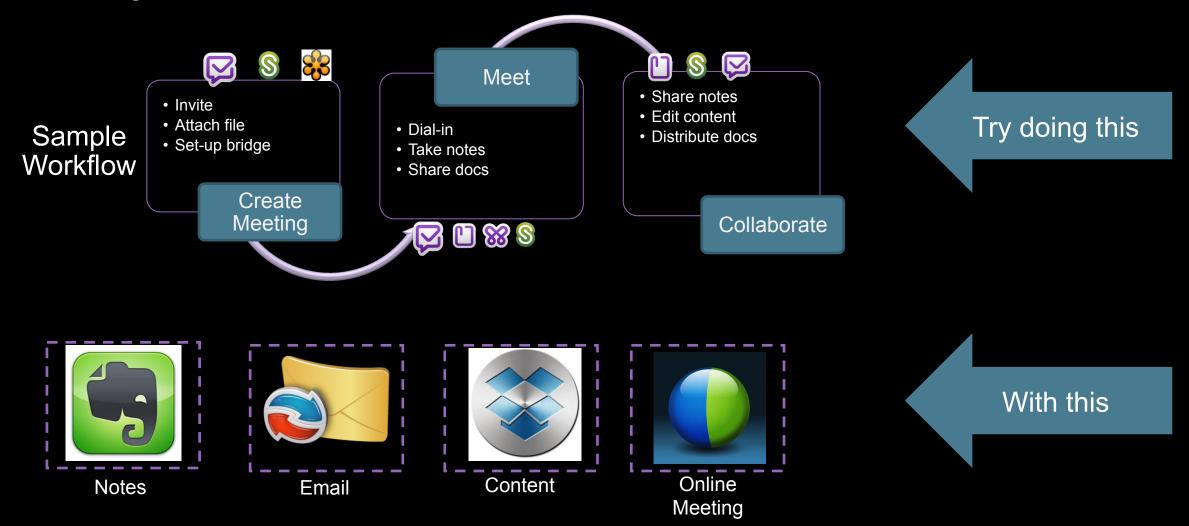
Secure VDI like access to physical desktop

Access work files and apps

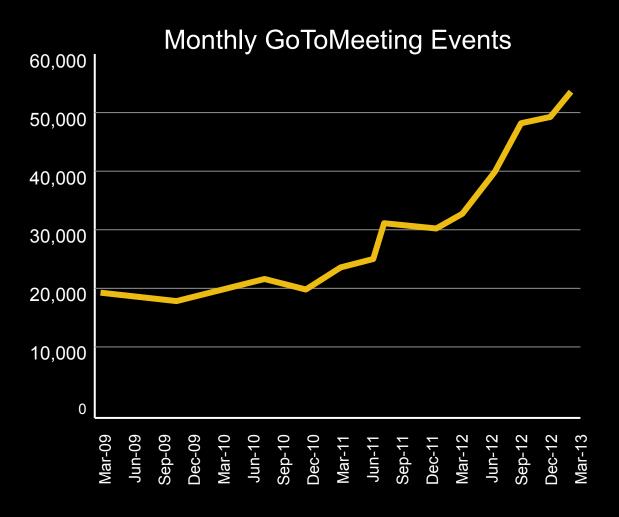
Powered by a relentless focus on user experience

#### Workflow Driven Mobile Productivity

Checking boxes is not the answer



#### Engaging our mobile workforce is key to success



- Reduced travel costs
- Increased team collaboration
- Raised employee engagement and productivity

#### **Enterprise Mobile App Strategy**

#### Citrix Apps

#### Productivity, Communications, and Collaboration

- Email, contacts, calendar, tasks
- Intranet browser (web apps)
- File access, sync, and sharing
- Notes
- Unified Communications
- Office docs, spreadsheets, presentations, pdf annotation
- Collaboration



















#### Custom/LoB Apps

#### Specialized Business Apps (Windows and mobile)

- Vertical specific apps
- Customer facing apps
- Differentiating business process apps







#### Worx Gallery

#### 3<sup>rd</sup> Party ISV Apps

- Sales enablement / CRM
- BI (dashboards, db access)
- Expense management and approval
- Workflow (generic, forms based)
- Healthcare
- Financial Services
- Government









#### Take Aways

- Think beyond devices and apps
- Adapt to the way people want to work
- ✓ Mobilize and Transform your Business



WORK BETTER. LIVE BETTER.